

Additional Promotions

New or updated promotions may be supplied by O.W.L. as required.

The new promotions may be installed into your On-Hold player on site by an O.W.L. engineer or alternatively supplied on a memory card which you may easily install yourself.



To install the card first switch off the player. Insert the memory card into the slot adjacent to the speaker switch. Switch on the player and the track(s) on the memory card will play automatically.

The repeat and volume settings may be adjusted and stored again as on page 3.

As your promotions are updated the memory card may be returned if desired for reprogramming. A single memory card will hold several different promotions which you may select individually to provide a variety of background music, or to vary the content of your promotion. A special Christmas selection is available to combine with your standard or special script.

Licensing of background music tracks

All music provided by O.W.L. in conjunction with Voice-on-Hold promotions is licensed for use with your telephone system.

A wide selection of alternative music is available and O.W.L. will obtain the music of your choice together with the necessary license at modest cost when your promotion is produced.

No further royalties or PRS/PPL license fees are payable.

To update your promotion, please contact us at:

O.W.L. Electronic Developments Ltd
O.W.L. House
113 Kettlebrook Road
TAMWORTH B77 1AG

Tel 01827 60577 Fax 01827 60579 Email sales@o-w-l.co.uk

User Instructions

Voice-on-Hold™



Digital Audio Promotion System

Siting the player

Install the Voice-on-Hold player near to your telephone PBX main unit. You will need a mains socket to plug in the player's power adapter.

The player may be shelf mounted or wall mounted using the template provided to mark the position of the mounting screws.

The player must be sited so as to avoid heat sources such as radiators or hot air ducts, direct sunlight, moisture or vibration. Adequate ventilation must be provided.

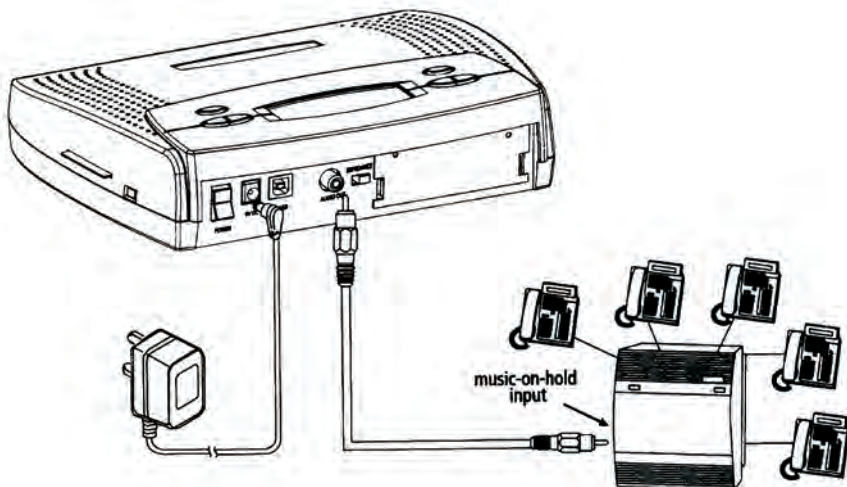
The player and power adapter are intended for internal use only.

Cleaning & Maintenance

Clean gently using only a damp soft cloth. Do not use abrasive or solvent cleaners. Do not attempt to open the enclosure.

Connection

Connect the player as illustrated below.



On-Hold Promotion


Your Voice-on-Hold player is supplied with your on-hold promotion ready loaded. Simply switch on the player and the promotion will begin to play. In the event of a power cut, the promotion will begin to play again as soon as power is restored.

If you have more than one promotion loaded into your player, you may select the desired promotion track by using the **select** (◀▶) buttons.

Repeat Options

Use the **repeat mode** button to select the desired repeat option. The selected option is shown on the display as follows:


Repeat all
tracks in order


Repeat all tracks
in random order


Repeat the
current track only

Volume Setting

Switch on the monitor speaker to hear the promotion playing. Adjust the volume up or down by using the **volume** (◀▶) buttons. Call in using a nearby telephone or a mobile phone and have the call placed on hold. You will then hear the promotion on the telephone handset and may further adjust the volume to the desired level. Switch off the monitor speaker.

(n.b. If the volume is too low at maximum setting move the impedance switch to the 600 ohm position)

Store Settings

After setting the repeat option and volume level press the **play/stop** button twice to store the settings. This will ensure the settings are retained even if the player is switched off.

